# Embracing the Future: High Reliability and High Consequence The Third EMS Symposium and Design Roundtable June 6-8, 2019, The Marriott, Kansas City, MO

Leonardo Helicopters in collaboration with The Association of Critical Care Transport is pleased to announce our Third Leadership Symposium focusing on the future of integrated medical transport. Building from the two previous symposia in Chicago and Naples we will again look at the role of critical care transport, as an adhesive thread in the development of integrated health care systems.

The first two meetings took the broad topic on the need for change in healthcare costs and coverage through the lens managing and measuring change, complexity science, culture, the rapid underlying structural and accountability evolution of the healthcare system.

This next meeting focuses on the future and strategies to improve reliability the delivery of mobile care.

The Symposium is an invitation only event using an interrogatory and interactive dialogue format between invited participants and a series of expert international panels of international healthcare, risk, and aviation leaders. Each panel will include short presentations followed by moderated questions followed by full participant round table discussion.

## THURSDAY, June 6<sup>th</sup>, 2019

6:00-9:00 pm Welcome Reception and introductions

### FRIDAY, June 7th, 2014

8:00-9:00 Continental Breakfast

9:00-9:15 Setting the Stage: Maxwell Principles

Thomas Judge, Exec. Director LifeFlight of Maine/The LifeFlight Foundation

9:15-10:45 Futures of integrated health across the landscape—reliability and the promise of care.

Moderator: -- Norm Dinerman, MD, LifeFlight of Maine

Framing Propositions and Questions:

- How do we balance reliability versus cost.
- Can we create a 100% emergency care system?
- What does the workforce of the future look like—who does what, where, when, and how?
- How do we better use technology to leverage decision support at the point of need.
- What is the role of innovation—calculating risks and reliability
- If we hold out a promise of care what is the reputational risk in losing trust

10:45-10:45 BREAK

11:15—12:30 Roundtable Panel Discussion

12:300-1:30 LUNCH

#### 1:30- 3:00 Forecasting the future risk audit: governance, people, finance, regulatory, operational safety.

#### Moderator: Christine Zalar, Fitch & Associates

Framing Propositions and Questions:

- How do we improve our strategic resilience: strategic forecasting vs. strategic planning.
- Can we sleep at night in a dynamic world?
- How do we build safer systems in medicine and aviation?
- Solving intractable problems--- what can we learn from complexity science?
- Generational change—how do we gain commitment and motivating high performance in "my time"?
- How do we financing the VUCA environment?

3:00-3:15 Break

3:15-4:30 Round Table Panel Discussion

4:30-5:00 Symposium Participant Dialogue and Wrap Up Day 1.

#### SATURDAY, October 25, 2014

8:00-9:00 Continental Breakfast

#### 9:00-10:30 The aircraft of the future: platform delivery

Moderator: Andrew Berry, MD, Australia Framing Propositions and Questions:

- Design primer: multi-use, multi purpose platforms, modular interchangeability
- Can we delivering high technology medical diagnostics to the point of need?
- What do we need in a future platform--medicine, airspace, multiuse vs. purpose, communications?
- How do we balance efficiency and energy?
- Reliability vs. weather –can we build a 100% reliable transport system?
- Strategies to improve safety of flight—what are the options from afar?

10:30-10:45 Break

10:45-12:15 Roundtable Panel Discussion

12:15-12:45 Setting the Future Agenda -- Take Aways and Next Steps

T Judge, Roxanne Shanks, Steve Haemmerle

1:00 Lunch and Departure