

Association of Critical Care Transport



2023 ACCT Spring Leadership Development Meeting

ACCT initiated a long-term project in leadership development for our members several years ago and began working to build better teams internally and networking across ACCT.

Our Leadership Development Meeting will focus on decision making in complex situations, building a workforce pipeline, maintaining crew work/life balance, YOGA for first responders, Critical Care Transport value and quality priorities, Washington Update, and small group sessions focused on Ground Critical Care Transport lessons learned, Specialty Care Teams, and the No Surprise Act (NSA) Legislation/ Independent Dispute Resolution (IDR) experiences. Using our interactive model, each session starts with a short presentation on current status, challenges, and needs in leadership development before moving to a facilitated round-table discussion.

Spring Education Meeting

April 12-13, 2023

Omni Parker House, Boston, MA

2023 ACCT Spring Educational Meeting Agenda- Day 1

07:00 – 7:45 REGISTRATION AND BREAKFAST – Alcott Foyer

08:00 - 09:30 - SESSION I - Alcott Meeting Room

Title: Decision-making and Ways of Seeing

Presenters: Chris Myers, PhD

09:00 - 09:30 – ROUND TABLE DISCUSSION

- Review faulty assumptions about decision-making in complex situations
- Understand our own personal limitations and biases when making decisions
- Adopt a framework for productively incorporating multiple perspectives into decisions
- Develop an attitude of inquiry and curiosity (vs. certainty and advocacy) as a leader making decisions

09:30 - 10:00 – BREAK

10:00 - 11:30- SESSION II

Title: Introduction to Yoga for First Responders

Presenters: Amanda Conti, Yoga for First Responders

11:00 - 11:30 – EXPERIENTIAL PORTION

- Practice of concepts reviewed

11:30 - 12:30 – LUNCH AND NETWORKING BREAK – Stowe Meeting Room

12:30 - 14:00 – SESSION III

Title: Five “Are We Rights”

Presenter: Michael Frakes, Boston Medflight

13:30 - 14:00 – ROUND TABLE DISCUSSION:

- Building a workforce hiring pipeline
- Maintaining crew work/life balance
- Fatigue

14:00 - 14:30 – BREAK

14:30 - 16:00 – SESSION IV

Title: Critical Care Transport Value and Quality Priorities

Presenter: Matt Roginski, MD, MPH, Dartmouth-Hitchcock Advance Response Team

15:30 – 16:00 – ROUND TABLE DISCUSSION:

- As critical care medicine evolves and becomes more complex, transport agencies continue to adapt and expand their scope of practice to narrow the gap between sending and receiving facility
- Decisions around valuable and quality care become more important with finite training time and financial resources
- Defining value and quality care, exploring where the onus of advancing care lies, and creating a framework around implementation of new treatment modalities and technology.

16:00 – ADJOURNMENT OF DAY

2023 ACCT Spring Educational Meeting Agenda- Day 2

07:00 – 7:45 BREAKFAST- *Alcott Foyer*

08:00 – 09:30- SESSION V- *Alcott Meeting Room*

Title: EMS Cost Data Collection and Reporting

Presenter: Asbel Montes, Solutions Group

09:00 – 09:30 – ROUND TABLE DISCUSSION:

- Lessons learned from Ground EMS providers on cost data collection and reporting
- What should Air Transport providers be doing to prepare for cost data reporting

09:30 - 10:00 – BREAK

10:00 - 11:30 - SESSION VI

Title: Washington Update

Presenter: Lisa Hawke, Holland & Knight

11:30 - 12:30 – LUNCH and NETWORKING BREAK – Stowe Meeting Room

12:30 - 14:00 – SESSION VI (breakout sessions)

Title: Ground Critical Care Transport lessons learned; Specialty Teams in Critical Care Transport; No Surprises Act (NSA) Legislation/Independent Dispute Resolution (IDR) Experiences

Facilitators: ACCT Members

2023 ACCT Spring Educational Meeting Presenters



Christopher G. Myers

Christopher G. Myers, PhD, is an Associate Professor of Management & Organization and the founding Faculty Director of the Center for Innovative Leadership at the Johns Hopkins Carey Business School. He also holds a Joint Appointment in Anesthesiology & Critical Care Medicine at the Johns Hopkins School of Medicine. His research and teaching focus on individual learning, leadership development, and innovation, with particular attention to how people learn vicariously and share knowledge in health care organizations and other knowledge-intensive work environments. He has received a variety of awards and honors for his research and teaching, including being named by Poets & Quants as one of the top 40 business school professors under 40 world-wide. Prior to joining the faculty at Johns Hopkins University, Chris was an Assistant Professor at the Harvard Business School and received his PhD in management and organizations from the University of Michigan's Ross School of Business.



Amanda Conti, Yoga for First Responders

Amanda Conti is a consummate coach who possesses excellent interpersonal and communication skills, Amanda is passionate about health, wellness, and showing others how to live life with vitality. She is skilled at synthesizing health and nutrition information into easily understandable sound bites. She consistently earns trusted advisor status with clients by listening attentively and applying innovative approaches to meet individual needs. A lifelong athlete and student of wellness and nutrition,

Amanda started practicing yoga 20 years ago to release tension in her neck and shoulders caused by long-distance cycling. She immediately fell in love with the physicality of yoga and the transformative healing nature of the practice. After practicing independently for years, Amanda completed her 500-hour teacher training at Anjaneya School of Yoga in Boulder, CO. She has taught over 1000 hours to varying demographics. She is also a certified Yoga For First Responders® Instructor. She creates a supportive and judgment-free environment where students can feel good while exploring new possibilities.

Amanda believes that with a diligent and dedicated yoga practice, anyone can cultivate a sense of stability, a clearer, more peaceful mind, and a greater ability to deal with the curveballs life throws at us off the mat. She hopes her students will leave their practice feeling calm, strong, inspired, and empowered to take control of their overall health.

2023 ACCT Spring Educational Meeting Presenters

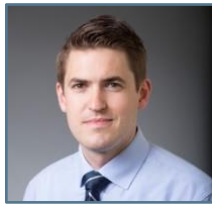


Michael Frakes, Boston Medflight

Michael Frakes is the Chief Quality Officer and the Director of Clinical Care for Boston MedFlight. A Nebraska native, his EMS experience includes roles as a firefighter, EMT, paramedic, nurse, transport nurse, advanced practice nurse, administrator, executive, and communications specialist.

He has an Associate's Degree in Emergency Medical Services from the Johnson County (KS) Community College and nursing degrees from the Johns Hopkins University and the University of Connecticut. His non-clinical education includes a BA in Economics and Political Science from the University of Kansas and certificates in healthcare quality and patient safety.

He has been a Malcolm Baldrige National Quality Program Examiner, ANCC Magnet Program Commissioner, and President of the Transport Nurses Association. He is a Fellow of the College of Critical Care Medicine, the Academy of Emergency Nursing, the Academy of Air and Surface Transport Nursing, and the American College of Healthcare Executives, and is a Certified Barbeque Judge.



Matt Roginski, MD, MPH,
Dartmouth-Hitchcock Advance Response Team

Matthew A. Roginski, MD, MPH is the assistant medical director for Dartmouth-Hitchcock Advance Response Team and a practicing critical care and emergency physician at Dartmouth-Hitchcock Medical Center.

He received his emergency medicine and critical care training at Dartmouth and has been part of the DHART medical direction team since 2017.

2023 ACCT Spring Educational Meeting Presenters



Asbel Montes, Solutions Group

Asbel Montes began his career in the ambulance industry in 1999. His EMS career included directing and leading teams that provided revenue cycle consultation to air and ground ambulance agencies, culminating into the position of Vice President of Government Relations and Revenue Cycle at Acadian Ambulance Service, and eventually the Sr. Vice President of Strategic Initiatives and Innovation. Asbel has now moved into a Healthcare Policy Advisory role at Acadian on a part-time basis and provides strategic and technical support in the areas of health policy to the senior leadership team specifically, focusing on improving governance and healthcare reimbursement initiatives.

Over the past 20 years, Asbel has been a member of numerous organizations, including the Healthcare Financial Managers Association (HFMA), the American Ambulance Association (AAA), National EMS Managers Association (NEMSMA) and the National Association of EMTs (NAEMT). He has also served as a board member for the AAA and Louisiana Ambulance Alliance. Asbel currently serves on numerous committees and more notably chairs the AAA Payment Reform Committee as the industry begins to navigate the current healthcare changes and the correlation to the air and ground ambulance industry.

In 2016, Asbel was appointed to the Ambulance Transport Alternatives Task Force for the State of Louisiana by Governor John Bel Edwards. In 2019, the Department of Transportation assigned Asbel as a member of the Air Ambulance and Patient Billing (AAPB) Advisory Committee. He is a respected thought leader on reimbursement initiatives within the industry and is a requested speaker at many conferences. He has also been asked to testify as an expert witness before federal and state health committees regarding ambulance reimbursement and veteran health initiatives as it relates to emergency medicine. Asbel is a contributing author in several EMS magazines as well as co-authoring the book, *Management of Ambulance Services*, as published by Prentice Hall in 2014.



Lisa Hawke, Holland & Knight

Mrs. Hawke represents a number of health care organizations, with significant expertise in hospital and health system financing, trauma centers and systems, air medical transport, emergency medical services and the 340B Drug Discount Program. She is an experienced advocate on numerous other healthcare issues and programs, including graduate medical education, biomedical research, transplantation, health resources issues, as well as public records and open meetings laws.

Mrs. Hawke works with clients on policy development, devising legislative and regulatory strategies, and intervening as necessary to draft and secure legislative or regulatory changes that advance client interests. In previous roles, she served as in-house counsel to two large health systems, building their government relations functions and executing strategic government relations plans.

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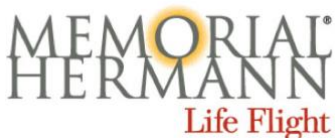
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