

Association of Critical Care Transport



2024 ACCT Spring Leadership Development Meeting

ACCT initiated a long-term project in leadership development for our members several years ago and began working to build better teams internally and networking across ACCT.

Our Leadership Development Meeting will focus on mental health triggers, safety and the role intuition plays, leveraging clinical benchmark data, ask the legal questions open forum, and a Washington Update. Using our interactive model, each session starts with a short presentation on current status, challenges and needs in leadership development before moving to a facilitated round-table discussion.

Spring Education Meeting

March 12-13, 2024

The Lodge at Gulf State Park

Gulf Shores, AL

2024 ACCT Spring Educational Meeting Agenda- Day 1

07:00 – 7:45 REGISTRATION AND BREAKFAST – Gulf View, Ballroom III

08:00 - 09:30 - SESSION I – Live Oak

Title: The Frontier Provider- Mental Triggers, Struggles and the Stigma to Carry On

Presenter: Dr. Damon Darsey, Darsey Services Group

09:00 - 09:30 – ROUND TABLE DISCUSSION

- How do you implement a wellness program that is beyond a check box in your program?
- Do you routinely poll the mood or attitudes of your employees?
- Personally, what are your five triggers (professional and personal) and how do they engage your behavior?

09:30 - 10:00 – BREAK

10:00 - 11:30- SESSION II

Title: The Data Behind Decisions: Leveraging Clinical Benchmarking Data

Presenter: Justin Koper, M.S., FP-C, Director of Clinical Quality, EmergyCare

11:00 - 11:30 – ROUND TABLE DISCUSSION

- Is your data good?
- Streamlining the data gathering process
- Ways to leverage GAMUT data in the quality improvement cycle

11:30 - 12:30 – LUNCH AND NETWORKING BREAK – Gulf View, Ballroom III

12:30 - 14:00 – SESSION III

Title: The Safety Illusion

Presenter: Gordon Mills, DNP, APRN, FNP-C, Intermountain Life Flight

13:30 - 14:00 – ROUND TABLE DISCUSSION:

- How safe are we really?
- What role does intuition play in safety?
- Common mistakes to avoid when it comes to safety

14:00 - 14:30 – BREAK

14:30 - 16:00 – SESSION IV

Title: TBD

Presenter: TBD

15:30 – 16:00 – ROUND TABLE DISCUSSION

16:00 – ADJOURNMENT OF DAY

2024 ACCT Spring Educational Meeting Agenda- Day 2

07:00 – 7:45 BREAKFAST- *Gulf View, Ballroom III*

08:00 – 09:30- SESSION V- *Live Oak*

Title: Open Forum- Ask the Lawyers – for free!

Presenters: Michael Baulch, RN, JD, CMTE, Stanford Life Flight; Adam Parker, Sanford Health

09:00 – 09:30 – ROUND TABLE DISCUSSION:

- Access to legal experts for all your questions
- Discussion of HR issues/ concerns
- What are risks we should be aware of?

09:30 - 10:00 – BREAK

10:00 - 11:30 - SESSION VI

Title: Washington Update

Presenter: Lisa Hawke, Holland & Knight

11:30 - 12:30 – LUNCH and NETWORKING BREAK – Gulf View, Ballroom III

12:30 - 14:00 – SESSION VI (breakout sessions)

1. NSA Workgroup
2. GAMUT Benchmarking Results - Standards Committee
3. TBD

Facilitators: ACCT Members

2024 ACCT Spring Educational Meeting Presenters



Dr. Damon Darsey, Darsey Services Group

Damon Darsey is a physician who holds two board certifications in emergency medicine and emergency medical services (EMS) with more than 20 years of experience in public safety, field and emergency medicine. He was the founding physician of the Mississippi Center for Emergency Services. This emergency response umbrella organization includes a medical communications center (Mississippi MED-COM), a critical care transport division (AirCare), a Public Safety Support Division, and a traditional advanced life support ambulance service at the University of Mississippi Medical Center. In 2021, Dr. Darsey started a healthcare consulting firm that provides support to regional and community hospitals in areas supporting the acute care and coordination of patient movement, emergency care, access and analytics. He has been the principal investigator in nearly \$35 million of grants focusing on the clinical interest and academic interest of improving the communications, care, and coordination of first responders, acute care patient movement and pre-hospital medical care since 2010. His passion remains in the wellness of public safety professionals and innovate rural healthcare.



Justin Koper, M.S., FP-C, EmeryCare

Justin Koper is an experienced EMS professional with knowledge of many different service delivery models such as air medical, fire-based EMS, public third service, and non-profit private service. His EMS career started in the early 2000s as an EMT in the Youngstown, Ohio area. After completing his paramedic studies and associate degree in EMS at Youngstown State University he worked as a paramedic in both rural and urban Northeast Ohio. In 2012, after the completion of a Bachelor's of Allied Health at YSU, he relocated to Morgantown, West Virginia where he started his career as a Flight Paramedic with HealthNet Aeromedical Services. During his flight career he developed a passion for enhancing the safety of EMS providers, both air and ground. As a result, he attended and graduated from West Virginia University in 2018 with a master's degree in safety management and he continued his service at HealthNet first as the program's Safety Officer and lastly as the Continuous Improvement Manager. Also, during this time, he served as a paramedic with the U.S. Department of Health and Human Services' Disaster Medical Assistance Team (PA-01) based out of Pittsburgh.

Currently, Justin serves as the Director of Clinical Quality for EmeryCare which is one Pennsylvania's largest non-profit ambulance services. Additionally, Justin has served as a content author for NAEMT's EMS Safety Course (3rd Edition), a subject matter expert for NAEMT's Safety Officer and EMS Vehicle Operator Safety (EVOS) courses, and an editor for Prehospital Emergency Care 12th Edition. He has also lectured at both state and national conferences on the topics of safety and quality in EMS. Lastly, he serves both as a member of the board of directors for the National Association of Public Safety Infection Control Officers and as adjunct faculty at Youngstown State University where he teaches public health coursework in Crisis Management and Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) weapon awareness.



Gordon Mills, DNP, APRN, FNP-C, Intermountain Life Flight

Gordon Mills is a Flight Nurse for Intermountain Life Flight, manager of the Intermountain Life Flight Rural Ground team, and proud spinner of Bad Dad Jokes. He has been a nurse since 1997, working in med-surg, Thoracic ICU, cardiac cath lab, and has been a flight nurse since 2002. He earned his Associates of Applied Science in Nursing from Salt Lake Community College in 1997, a Bachelor of Science in Nursing from Dixie State University in 2014, and Doctorate of Nursing Practice from the University of Utah in 2018. After 16 years at Life Flight, he left for three years seeking Zen and a higher calling. However, he realized his real passion was caring for patients in the transport environment, making a prodigal return to his Intermountain Life Flight family in 2021. When not working, he spends time with his wife, 4 daughters, and two sons-in-law. The real jewel in his eye is his 2-year-old grandson. He can often be found running, fishing, camping, and participating in general mischief.



Michael Baulch, RN, JD, CMTE, Stanford Life Flight

Michael Baulch, RN, JD, CMTE, has been an EMS professional for nearly 37 years and is a California licensed attorney specializing in EMS law. Mr. Baulch is the Program Director for Stanford Life Flight, the air medical program for the world-renowned Stanford Medical Center. He formerly served as a director for the largest nonprofit air ambulance company on the West Coast, responsible for operations, budget, personnel, and business development. He has served as the Executive Director for a California Joint Powers Authority that delivered fire-based EMS and ground interfacility transport in the Lake Tahoe region. In those roles, Mr. Baulch has been responsible for the successful development and management of budgets in excess of \$10 million, while growing business through building strategic relationships with private, public, and governmental agencies.

Mr. Baulch has been an ICU, Emergency/Trauma, and Flight Nurse and has a total of 27 years' experience in the air medical industry. He received his law degree from the University of San Francisco, where he received the Edward J. McFedtridge Award for excellence in Advocacy. He holds the Certified Medical Transport Executive (CMTE) credential and is an expert in air medical transport and Tactical Medicine for SWAT operations, serving as a SWAT medic and tactical medicine advisor to the FBI. As a U.S. Navy Nurse Corps officer, he achieved the rank of Lt. Commander and is a veteran of Operations Desert Shield/Desert Storm. He is a subject matter expert consultant and highly sought-after public speaker on Emergency Medical Services, EMS Law, and Air Medical operations, business development, and strategic planning.



Adam Parker, Sanford Health

Adam Parker is a manager for Sanford AirMed overseeing operations of their Bismarck and Dickinson bases. Additionally, he manages Sanford's Community Paramedic program that operates throughout Western North Dakota. He previously served on the Board of Directors of the North Dakota EMS Association and currently chairs the Advocacy Committee, which is responsible for all governmental and legislative affairs, for the organization. Additionally, he is a voting member of the North Dakota EMS Advisory Council.



Lisa Hawke, Holland & Knight

Mrs. Hawke represents a number of health care organizations, with significant expertise in hospital and health system financing, trauma centers and systems, air medical transport, emergency medical services and the 340B Drug Discount Program. She is an experienced advocate on numerous other healthcare issues and programs, including graduate medical education, biomedical research, transplantation, health resources issues, as well as public records and open meetings laws.

Mrs. Hawke works with clients on policy development, devising legislative and regulatory strategies, and intervening as necessary to draft and secure legislative or regulatory changes that advance client interests. In previous roles, she served as in-house counsel to two large health systems, building their government relations functions and executing strategic government relations plans.

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